

Optimization and Diversified Expansion of Language Laboratories Based on Practical Feedback

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Abstract

This study focuses on the construction and development of language laboratories. By optimizing and expanding their utilization, it aims to enhance language teaching quality and provide students with a superior, efficient learning environment. Through optimizing equipment configuration and integrating teaching resources, combined with personalized teaching methods, the study addresses diverse student learning needs, stimulates interest and motivation, and ultimately improves students' comprehensive language application abilities. Reasonable optimization and expansion can increase laboratory utilization rates, prevent resource idleness and waste, and yield more effective returns on educational investments. This contributes to advancing educational informatization and promoting educational equity. The widespread application of language laboratories enables more students to benefit from advanced educational technologies, narrowing educational disparities between different regions and schools.

Keywords

Language laboratory; Practical feedback; Construction optimization; Diversified expansion

1. Introduction

Regarding the integration of multi-source practical feedback, this approach breaks the limitations of traditional single-channel feedback, deeply extracts key information from practical feedback, comprehensively identifies issues in the construction and use of language laboratories, and provides more comprehensive and accurate basis for optimization decisions. In expanding laboratory functions, it proposes a new concept of transforming from a simple language teaching venue to a multi-functional language learning ecosystem. Leveraging technologies like virtual reality (VR) and augmented reality (AR), immersive language learning environments are created to facilitate virtual language and cultural exchange activities. This provides

students with richer learning experiences, enhancing their comprehensive language application skills and cross-cultural communication abilities [1-2]. Integrating VR technology into laboratories allows students to immerse themselves in cultural scenarios of target language countries, engage in language interactions, and break through the temporal and spatial constraints of traditional language learning, thereby enriching learning content and formats. Beyond merely applying smart technologies as teaching tools, we delve into how artificial intelligence and big data can achieve intelligent and personalized teaching processes. AI algorithms analyze student learning data to provide customized learning paths and precise recommendations [3-4]. Big data mining uncovers latent issues and patterns in teaching, optimizing resource allocation and instructional strategies to drive innovative language teaching models. AI algorithms analyze students' pronunciation characteristics and error patterns to develop personalized pronunciation training plans, enhancing learning efficiency and outcomes.

2. Analysis of Current Language Lab Development

2.1. Software Resources and Platforms

Language labs are equipped with diverse teaching software and learning platforms to meet varied language instruction needs. Common teaching software includes oral training software, listening comprehension software, translation software, and language assessment software. Spoken language training software leverages advanced speech recognition technology to provide real-time pronunciation correction, targeted articulation exercises, and simulated conversational practice, thereby enhancing students' oral expression skills. Listening training software offers extensive audio materials covering varying speaking speeds, accents, and topics. Through diverse listening exercises—such as fill-in-the-blank, multiple-choice, and dictation—it improves students' listening comprehension abilities. Translation software features intelligent translation capabilities, enabling rapid text translation while providing grammatical analysis and vocabulary explanations to support students in mastering translation techniques. Language assessment software automatically generates test questions aligned with curriculum standards and exam requirements, conducting comprehensive evaluations of students' linguistic knowledge and skills. It delivers detailed test reports and analyses, serving as a valuable reference for both teaching and learning.

Online learning platforms integrate extensive teaching resources, including course videos, e-textbooks, and study materials, enabling students to learn anytime, anywhere according to their progress and needs. These platforms also feature learning management functions such as progress tracking, study reminders, and assignment submission/grading, facilitating teacher oversight of the learning process. Mobile learning platforms leverage the convenience of smartphones and tablets, enabling students to learn during fragmented time. Through these platforms, students

can engage in vocabulary memorization, oral practice, listening exercises, and participate in learning communities to exchange insights and experiences with peers. Interactive features allow students to ask questions and discuss topics on forums, with teachers regularly joining discussions to address queries, fostering a positive learning environment.

Regarding content timeliness, some teaching software and learning platforms update content slowly, failing to reflect the latest research findings and industry trends in language education. Outdated question banks in certain language testing software result in obsolete test items that cannot accurately assess students' language proficiency. As artificial intelligence technologies increasingly integrate into language instruction, new teaching methods and tools emerge continuously. This leaves educators and learners unable to access the latest pedagogical resources and technologies. Regarding personalized customization, while some software and platforms claim to offer tailored learning services, the actual level of personalization remains limited. Most systems conduct only basic analyses based on students' academic performance and response patterns, resulting in learning recommendations and resources that lack specificity. Insufficient consideration of personalized factors like learning styles and interests fails to meet the diverse learning needs of different students [6-7]. Students possess varying strengths and weaknesses in language learning—some excel in listening comprehension while others struggle with oral expression—yet existing software and platforms struggle to provide tailored learning plans based on these individual characteristics [6-7].

2.2. Management and Operational Models

Language labs primarily adopt traditional hierarchical management structures. Macro-level oversight is handled by relevant university departments (e.g., Asset Management Office, Academic Affairs Office, Laboratory Management Center), while dedicated administrators manage daily operations and maintenance. Under this model, functional departments establish lab development plans, usage regulations, and equipment procurement strategies. Lab administrators execute these directives, including routine equipment maintenance, teaching resource organization and updates, and scheduling lab operating hours. For equipment maintenance, administrators conduct scheduled inspections and upkeep of hardware to ensure operational reliability. Regarding teaching resources, they periodically collect and organize instructional materials provided by faculty, uploading them to the lab's resource platform for student access. However, this management and operational model leads to delays and distortions in information transmission. When equipment malfunctions or teaching needs change, administrators must navigate multiple layers of reporting to await decisions and instructions from higher authorities. This delays problem resolution and disrupts normal teaching activities.

Regarding resource utilization, some laboratory equipment and teaching resources remain underutilized. Certain devices, lacking effective promotion and training after

procurement, remain unfamiliar to faculty and students, leading to infrequent use and idle equipment. For instance, some language labs are equipped with advanced virtual reality devices, yet these are seldom utilized in teaching due to instructors' limited understanding of their pedagogical applications, resulting in wasted resources. Resource allocation fails to adequately account for the differing needs of students across disciplines and academic levels, leading to uneven distribution.

Regarding instructional services, while instructors may conceive innovative teaching approaches when using language labs, the absence of corresponding technical support and resource guarantees hinders their implementation. Instructors wish to utilize language labs for blended online-offline teaching, yet the labs' technical platforms and management models fail to provide effective support, hindering pedagogical innovation. For students, the learning guidance and services offered by the labs lack precision. When encountering issues while using lab resources, students often lack access to professional staff for timely assistance and solutions. Furthermore, when practicing oral skills with intelligent language learning software, students face problems with inaccurate pronunciation assessment but lack clear channels for feedback and resolution, ultimately undermining learning outcomes.

3. Practice-Feedback-Based Optimization Strategies

3.1. Feedback-Driven Optimization of Software Resources and Platforms

3.1.1. Teaching Software Functionality Enhancements

Based on user feedback from faculty and students, we collaborated closely with software vendors to comprehensively upgrade teaching software functionalities, thereby enhancing user experience. For oral training software, solutions were jointly explored with suppliers to address issues like inaccurate pronunciation recognition and limited training modes reported by users. More advanced speech recognition algorithms were introduced to improve accuracy for diverse accents and pronunciation habits. Diverse training modes were added beyond traditional shadowing exercises, including interactive scenarios like role-playing dialogues. This allows students to practice speaking in more authentic language environments, strengthening their oral expression skills. For instance, a university partnered with a software vendor to upgrade its oral training software. The new version accurately identifies students' pronunciation errors and provides detailed improvement suggestions. Simultaneously, the scenario-based dialogue mode allows students to converse with virtual characters, simulating real-life communication scenarios. This has significantly boosted students' motivation for oral learning.

For listening training software, materials are categorized by difficulty level, topic, and speaking speed, enabling students to quickly locate suitable resources based on their needs. The variety of question types has been expanded beyond traditional

multiple-choice and fill-in-the-blank exercises to include dictation, retelling, and listening comprehension Q&A, comprehensively enhancing students' listening comprehension abilities. Addressing subpar audio quality in some materials, we collaborated with suppliers to re-record or replace content with high-fidelity audio, ensuring students hear clear, accurate speech for more effective training.

Translation software enhancements focused on improving accuracy and intelligence. We integrated a more powerful translation engine that leverages deep learning technology to optimize and proofread results. We added explanatory and analytical features to translation outputs, providing not only the translated text but also detailed explanations of grammatical structures and lexical usage to help students better understand and master translation techniques. Based on feedback from teachers and students, we optimized the software interface design to make it more intuitive and user-friendly, improving overall usability.

3.1.2. Learning Resource Integration and Updates

Regularly update learning resources by integrating high-quality materials. Establish a resource update mechanism to promptly track the latest developments and research findings in language teaching, systematically collecting and organizing new learning resources. Collaborate with publishers and educational institutions to obtain the latest textbooks, courseware, audio, and video resources, integrating them into the language lab's resource platform. Conduct a comprehensive update of teaching resources each semester to ensure students access the most cutting-edge and practical language learning materials. Addressing the time-sensitive nature of language learning, promptly update resources related to current social hotspots and cultural trends, such as the latest news reports and popular film/TV works. This enables students to learn the language while understanding the latest developments in the target language country, enhancing both the interest and practicality of learning.

For resource integration, utilize big data technology to analyze and screen existing learning resources. Integrate high-quality resources while removing duplicates and low-quality materials to improve resource quality and utilization efficiency. A resource classification system categorizes materials by language skills (listening, speaking, reading, writing, translation), proficiency levels (beginner, intermediate, advanced), and academic disciplines, enabling students to quickly locate resources tailored to their needs. This integration creates a comprehensive multilingual, multi-level, multidisciplinary repository where students effortlessly find suitable learning materials, significantly boosting learning efficiency. Leveraging resource recommendation algorithms, personalized learning resources are suggested based on students' learning history, progress, and preferences to meet individualized learning needs. By analyzing student behavior data in language labs, the system identifies learning characteristics and requirements, pushing relevant materials, courses, and

exercises to enhance resource relevance and utilization [8].

3.1.3. Intelligent Teaching Platform Development

Developing an intelligent teaching platform is a crucial measure for achieving personalized learning support. By applying artificial intelligence algorithms to deeply analyze student learning data, the system identifies learning habits, capabilities, and needs, thereby providing personalized learning paths and content recommendations [8-10]. By analyzing student response patterns, study duration, and progress metrics, the system identifies knowledge gaps and strengths. It then crafts personalized learning plans, recommending targeted resources and practice questions. For instance, it suggested a series of grammar-focused courses, exercises, and materials, dynamically adjusting the plan based on the student's progress to gradually enhance learning efficiency.

The intelligent teaching platform employs natural language processing technology for smart Q&A and learning guidance. When encountering difficulties during study, students can pose questions to the intelligent tutoring system via the platform. The system comprehends student queries and provides accurate, detailed answers and suggestions [10]. The intelligent tutoring system also analyzes student learning patterns based on their questions, providing relevant resources and supplementary knowledge to guide deeper learning. Beyond offering basic vocabulary usage and example sentences, it recommends related vocabulary exercises and reading materials to enhance understanding and mastery.

Virtual reality (VR) and augmented reality (AR) technologies create immersive language learning environments, enhancing both the learning experience and outcomes [1,6,11,12]. VR enables the creation of simulated language learning scenarios—such as virtual classrooms, cities, or cultural heritage sites—immersing students in the cultural atmosphere of target language countries for authentic communication and practice. Augmented reality integrates virtual information with real-world settings, delivering richer, more intuitive learning experiences [1,8]. When studying historical and cultural knowledge, students can use AR devices to view virtual displays and introductions of historical artifacts within real environments, enhancing engagement and memory retention.

3.2. Feedback-Based Management and Operational Model Optimization

3.2.1. Management Process Reengineering

Leveraging laboratory management information systems enables online processing of equipment reservations, resource requests, and teaching schedules, eliminating cumbersome traditional approval procedures. This establishes a one-stop management model based on an information platform. Faculty and students can submit applications anytime through the system, which automatically processes approvals and provides feedback. This significantly reduces processing time, enhances man-

agement efficiency, and achieves information-driven, intelligent management. It requires a comprehensive review and optimization of existing management processes. A university language lab introduced a Laboratory Management Information System, transforming its equipment reservation process from offline application forms and tiered approvals to online submissions with automated system approvals. This change substantially increased equipment utilization efficiency.

Laboratory administrators are responsible for daily equipment maintenance, resource management, and laboratory safety oversight; instructors handle curriculum planning, teaching activity organization, and student learning guidance; Technical support personnel resolve technical issues and ensure the normal operation of laboratory equipment and systems. By clearly defining the specific responsibilities and workflows of laboratory administrators, faculty, and technical support staff in laboratory management and teaching processes, each department and individual fulfills their duties while collaborating effectively, enhancing the coordination and efficiency of management.

Utilizing information technology to establish an intelligent early warning system enables real-time monitoring and alerts for equipment failures, resource shortages, and other issues. This allows for proactive measures to be taken in advance, preventing disruptions to teaching activities. Data analytics are employed to evaluate laboratory usage patterns and teaching effectiveness, providing data-driven insights for management decisions. By analyzing usage frequency and time distribution, laboratory operating hours and resource allocation are optimized to improve utilization efficiency, enabling automated and intelligent management processes.

3.2.2. Operational Mechanism Innovation

Market-oriented operational concepts are introduced through collaborations with enterprises and institutions to develop diverse language training and service programs, achieving resource sharing and mutual benefits. Partner with translation agencies to undertake translation projects, engaging students in real-world assignments to enhance practical language skills while generating revenue for the lab. Collaborate with enterprises on employee language training, customizing curricula to meet corporate needs and leveraging lab facilities to deliver high-quality services. Establishing flexible operational mechanisms is crucial for optimizing resource utilization and reducing operational costs.

To further optimize resource utilization, adopt a sharing economy model by sharing laboratory resources with other schools or institutions. Establish a resource-sharing platform to pool equipment, teaching materials, and faculty resources, preventing redundant construction and idle waste [13-14]. Language laboratories across different schools can share high-quality teaching materials and case studies, while instructors can teach across institutions, leveraging respective strengths to maximize resource efficiency. Implementing time-sharing rental models allows laboratories to

be leased to businesses or organizations during non-teaching hours, further boosting utilization rates.

3.2.3. Service Quality Enhancement

Strengthening service awareness among faculty and students, delivering high-quality teaching support, and meeting their needs are vital for language laboratory development. Establish a comprehensive service system offering all-around support, including dedicated service hotlines and online consultation platforms to promptly address issues encountered during laboratory use [15]. Offer equipment operation training and instructional resource usage guidance to help users maximize laboratory resources. Conduct regular service satisfaction surveys to gather feedback and suggestions, enabling timely service quality improvements.

In instructional services, prioritize personalized support tailored to diverse needs. Provide one-on-one tutoring and learning assistance for students facing academic challenges; For students with specialized learning needs, such as those participating in international exchange programs or language competitions, develop tailored study plans and training programs. For students preparing for IELTS or TOEFL exams, organize dedicated test preparation courses offering mock exams and analysis of past papers to enhance exam performance. Address faculty teaching needs by providing support and training in instructional resource development and pedagogical innovation to elevate teaching quality.

Regularly organize faculty-student forums and feedback collection activities to understand their needs and expectations, promptly adjusting service content and delivery methods. Encourage faculty and students to participate in laboratory management and development by submitting constructive suggestions to jointly advance the laboratory's progress. Fully solicit input from faculty and students regarding equipment procurement and resource development to ensure the laboratory's construction and growth align with their practical needs. Strengthening communication and establishing effective interaction mechanisms with faculty and students is also a crucial pathway to enhancing service quality.

4. Expanded Applications of Language Labs

4.1. Teaching Application Expansion

4.1.1. Interdisciplinary Teaching Integration

By integrating knowledge and skills across different disciplines, language learning is closely linked with other subject areas. This provides students with richer, more diverse learning experiences, cultivating their comprehensive language application abilities and interdisciplinary thinking.

In language-culture integration, language labs leverage rich multimedia resources and advanced technologies like Virtual Reality (VR) and Augmented Reality (AR).

Students immerse themselves in the history, geography, art, and customs of target language countries, gaining deeper cultural understanding beyond language. When learning English, VR technology transports students to historic British cities, enabling them to visit renowned museums and cathedrals, interact with virtual characters, and explore British history, culture, and social life[1]. This approach not only heightens students' interest in language learning but also enhances their cross-cultural communication skills, fostering greater confidence and accuracy in linguistic exchanges.

Language requirements vary across disciplines, and language labs can develop specialized content and activities tailored to each field. For business English majors, language practice activities like business negotiations, meetings, and report writing can be integrated with courses in international trade and marketing. These activities not only apply language skills but also deepen students' understanding of business expertise and operational processes, enhancing practical language application in commercial settings. For medical students, specialized medical English courses cover terminology, medical record writing, and scientific literature analysis. Simulated medical consultations and case discussions cultivate communication skills within clinical contexts. This integration of language learning with professional curricula aligns academic development with future careers, laying a solid foundation for professional growth.

In interdisciplinary teaching, instructors transition from singular subject instructors to facilitators and guides of cross-disciplinary learning. They must possess interdisciplinary knowledge and pedagogical skills to integrate diverse teaching resources, design effective activities, and steer students toward cross-disciplinary inquiry. Close collaboration with faculty from other disciplines is essential for joint teaching research and practice, creating synergistic educational outcomes. Teachers from different disciplines can form instructional teams to jointly design interdisciplinary curricula and teaching projects, collaborating throughout the teaching process to provide students with comprehensive guidance and support [16].

4.1.2. Blended Online-Offline Teaching

With the rapid advancement of information technology, language labs equipped with cutting-edge technology and abundant teaching resources provide robust support for blended learning. This approach combines the flexibility of online instruction with the interactivity of in-person teaching, expanding the scope of instruction, enhancing teaching effectiveness, and meeting students' diverse learning needs.

During the pre-class preparation phase, teachers can utilize the language lab's online learning platform to deliver relevant course videos, digital textbooks, preparatory tasks, and other teaching resources to students [5]. Students can independently conduct online preparation according to their schedules and learning pace. For English listening courses, instructors pre-upload listening materials along

with related vocabulary and background knowledge to the online platform. Students then complete listening previews and preparatory quizzes before class to identify their learning challenges and questions [17-18].

Laboratory classroom instruction serves as the core component of blended learning. Teachers can integrate face-to-face instruction with online interactive tools to conduct diverse teaching activities. Multimedia equipment in the lab facilitates vivid explanations and demonstrations, while the interactive features of the online learning platform enable group discussions, role-playing exercises, and online quizzes. Employing the group discussion feature of online learning platforms, students can discuss grammar applications in real-world contexts. Each group submits discussion outcomes via the platform for instructor feedback and summarization. This blended approach enhances interaction between teachers and students as well as among peers, boosting engagement and learning motivation.

Post-class review and extended learning are also vital components of blended instruction. Instructors can assign homework, supplementary reading materials, and online quizzes via the platform for students to reinforce and expand their knowledge. Upon completion, the platform automatically provides feedback and evaluations to help students track their progress. Instructors can also utilize the platform's learning community features to organize peer discussions, facilitate knowledge sharing, and address student inquiries[19]. Following an English writing course, teachers assign writing tasks on the online learning platform. Students submit their work, which is then analyzed and evaluated by an intelligent grading system for grammar, vocabulary, and logical coherence. Students revise their essays based on this feedback. Teachers can also share exemplary writing samples in the learning community, facilitating discussions and learning to broaden students' writing perspectives and horizons.

To ensure the smooth implementation of blended learning, teachers must possess strong information technology application skills and instructional design capabilities. They should master the use of online learning platforms, design online and offline teaching activities appropriately based on learning objectives and student characteristics, and guide students to effectively utilize both online and offline resources for learning. Schools also need to provide corresponding technical support and training to help teachers enhance their IT application skills, creating favorable conditions for the implementation of blended learning.

4.1.3. Personalized Learning Support Services

Each student possesses unique learning styles, abilities, and needs, making traditional teaching models inadequate for addressing differentiated learning requirements [10]. Language labs leverage intelligent teaching platforms to collect and analyze student learning data, delivering personalized learning support services that empower students toward autonomous learning and individualized development.

Through big data analytics, intelligent teaching platforms conduct in-depth mining and analysis of student learning behavior data, including study duration, progress, response patterns, and learning preferences. By analyzing this data, the platform identifies students' learning characteristics and needs to create personalized learning plans[20]. For slower learners, the platform can adjust plans by adding foundational reinforcement exercises and slowing the pace. For advanced learners, it offers enrichment content to meet their deep learning demands.

To enhance personalized support, language labs can establish learning portfolios and communities. Learning portfolios document students' learning processes and outcomes, enabling teachers and students to track progress and adjustments to learning strategies. Learning communities provide platforms for student interaction, where peers can share insights, exchange experiences, and collaboratively solve learning challenges. Through these communities, students gain peer support and encouragement, enhancing motivation and confidence.

5. Conclusions

This study thoroughly examines issues related to optimizing language lab construction and expanding usage based on practical feedback. It proposes a series of targeted and actionable optimization strategies grounded in real-world insights. Regarding software resources and platform optimization, enhancements to teaching software functionality, integration and updating of learning resources, and development of intelligent teaching platforms have increased the practicality, richness, and intelligence of software resources. Collaboration with software vendors to improve the speech recognition capabilities of oral training software has enhanced recognition accuracy and boosted the effectiveness of students' oral practice. Integration of high-quality learning resources and establishment of a personalized learning recommendation system provide students with content better aligned to their needs, thereby improving learning efficiency. In management and operational model optimization, efficiency in lab management, resource utilization, and service quality were elevated through process reengineering, operational mechanism innovation, and service enhancement. An information management platform streamlined processes like equipment reservations and teaching schedules, boosting administrative efficiency. Innovative operational mechanisms enabled collaborative language training programs with enterprises, achieving resource sharing and mutual benefits. Service quality improvements provided comprehensive support to faculty and students, enhancing their satisfaction and sense of belonging toward the lab. In expanding teaching applications, interdisciplinary integration, blended online-offline instruction, and personalized learning support services enriched teaching content and formats, enhanced instructional effectiveness, and promoted students' holistic development. Interdisciplinary teaching integrates language learning with other disciplines, cultivating students' comprehensive language ap-

plication skills and cross-disciplinary thinking. Blended learning leverages the flexibility of online instruction and the interactivity of in-person sessions, expanding teaching time and space while meeting diverse learning needs. Personalized learning support services tailor study plans and pathways to individual student characteristics and requirements, boosting motivation and learning outcomes [22]. In terms of research application expansion, the laboratory has elevated its scientific research standards and innovation capabilities through language cognition and acquisition studies, intelligent language technology development, and academic exchanges and collaborations, providing theoretical support and technological assurance for language teaching advancement. Utilizing technologies such as eye-tracking and electroencephalography (EEG) in language cognition and acquisition research has revealed intrinsic patterns of language learning, offering scientific grounds for teaching method improvements. Collaborations with research institutions on intelligent language technology development have driven innovations in speech recognition and natural language processing, introducing novel technical approaches to language instruction.

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