

# Building a Public Legal Service System to Create a Regional Rule-of-Law Business Environment

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## Abstract

This paper addresses the shortcomings in the public legal service system of Puguang Economic Development Zone in Xuanhan County, such as difficulties for enterprises in obtaining professional legal services in a timely manner, which increases production and operational risks and costs, and leads to instability within the zone. To resolve these issues and achieve the goal of "resolving minor issues within the zone and settling disputes locally," suggestions are proposed from six aspects: establishing a comprehensive public legal service platform, forming a professional team, innovating legal publicity models, carrying out the "Three Entries" legal publicity activities, facilitating legal aid channels for disadvantaged groups, and organizing mobile "legal health check" specialized services. The aim is to build a sound public legal service system and create a high-quality rule-of-law business environment within the zone.

## Keywords

Public legal services; rule-of-law business environment; optimization of legal services

## 1. Introduction

Against the backdrop of economic globalization and increasingly intense regional competition, a favorable rule-of-law business environment has become a key factor in attracting investment and promoting regional economic development. Xuanhan County has vigorously carried out external investment promotion activities and, through a series of effective measures, successfully attracted a number of high-quality industrial enterprises to settle in Puguang Economic Development Zone. This has injected strong momentum into the county's high-quality economic and social development and laid a solid foundation for its bid to become one of the national "Top 100 Counties." However, with the rapid development of the economic development zone, enterprises are facing an increasing number of legal issues and challenges in their production and operations. Currently, the public legal service

system in Puguang Economic Development Zone is not yet fully developed and cannot meet the legal needs of enterprises in a timely and effective manner. This not only increases the production and operational risks and costs for enterprises but also negatively impacts the stable development of the zone. Therefore, building a sound public legal service system and creating a high-quality regional rule-of-law business environment have become urgent needs for the sustainable development of Puguang Economic Development Zone.

## **2. Current Situation and Problems of the Public Legal Service System in Puguang Economic Development Zone**

### **2.1. Remarkable Achievements in Investment Promotion**

In recent years, leveraging its abundant resources, advantageous geographical location, and favorable policy environment, Xuanhan County has actively engaged in external investment promotion activities. By participating in various economic and trade fairs and hosting specialized investment promotion conferences, the county has successfully attracted a number of industrial enterprises with strong capabilities and competitiveness to settle in Puguang Economic Development Zone. The entry of these enterprises has not only brought advanced technology and management experience but also created a significant number of employment opportunities and tax revenue, making substantial contributions to the county's economic and social development.

### **2.2. Shortcomings in the Public Legal Service System**

Despite the remarkable achievements in investment promotion, the construction of the public legal service system in Puguang Economic Development Zone has lagged behind. Currently, when enterprises in the zone encounter legal issues, they often find it difficult to obtain professional and efficient legal services promptly. On the one hand, legal service resources are unevenly distributed, with a limited number of legal service institutions within the zone and constrained service capabilities. On the other hand, information communication between enterprises and legal service institutions is inefficient. Enterprises are often unaware of how to seek legal help, while legal service institutions struggle to stay informed about the specific legal needs of enterprises in a timely manner.

This situation leads to numerous risks and challenges for enterprises in their production and operations. For instance, some enterprises lack legal guidance in areas such as contract signing and labor dispute resolution, making them prone to legal disputes, which increases their operational costs and legal risks. Simultaneously, the inability to resolve legal issues promptly also affects the stable development of the zone, creating potential instability.

## **3. Suggestions for Building a Public Legal Service System**

### 3.1. Establish a Comprehensive Public Legal Service Platform

Taking advantage of the county's efforts to delegate administrative powers, fully integrate various service functions of the judicial administrative system, including legal aid, lawyer services, notarization, people's mediation, legal publicity, and judicial appraisal. Establish a public legal service station in Puguang Economic Development Zone. This station should be equipped with comprehensive user-friendly facilities, such as consultation windows, rest areas, and document retrieval areas, to provide enterprises with a comfortable and convenient service environment. Simultaneously, streamline procedures and promote the "one-stop service" and "one-window for multiple services" models, enabling enterprises to handle multiple legal matters at a single window and avoiding the need to shuttle between different departments. Through these measures, service efficiency can be significantly enhanced, allowing enterprises in the zone to handle most matters with "at most one visit," truly ensuring that they have "a place to voice concerns" when issues arise, and fostering a strong atmosphere of "law at your fingertips."

### 3.2. Form a Professional Public Legal Service Team

Carefully select lawyers from across the county who specialize in economic law, contract law, company law, labor law, and other relevant fields to form an expert database for commercial and economic disputes. These lawyers should possess rich practical experience and professional knowledge to provide high-quality legal services to enterprises. Regarding legal issues arising during enterprise production and operational development, members of the expert database should respond promptly and provide high-quality and efficient legal consultation services. By establishing a rapid response mechanism, ensure that enterprises receive timely assistance when encountering legal issues, effectively reducing the cost of seeking legal services and mitigating production and operational risks. Meanwhile, strengthen legal publicity and education for enterprises, fostering a firm legal concept of "resolving issues through law," and guiding enterprises to settle disputes through legal channels.

### 3.3. Innovate Diverse Legal Publicity Models

Utilize modern information technology to establish dedicated WeChat public accounts or enterprise WeChat groups, and create a "Micro Legal Advisor" column. Through this column, provide enterprises with convenient and efficient mobile legal services, regularly publish interpretations of civil and commercial laws and regulations closely related to the development of enterprises in the zone, analyze typical cases, and offer correct guidance to enterprises. Concurrently, carry out "Rule-of-Law Enterprise" creation activities, publicize typical cases of market entities, especially private entrepreneurs, who abide by the law and act in good faith, and set positive examples. Through legal lectures, legal training, and other forms, promote lawful management and integrity-based operation among enterprises in the zone, convey

the rule of law philosophy of "handling affairs according to law," and embed the concept of the rule of law deeply into people's hearts.

### 3.4. Carry Out Precision "Three Entries" Legal Publicity Activities

Deeply implement precision legal publicity activities characterized by "law entering the park, law entering enterprises, and law entering workshops," and organize professional legal service and publicity teams to conduct mobile legal publicity tours. Carry out no less than one legal publicity activity per quarter to ensure the normalization of legal publicity. For common legal issues involved in enterprise production and operations, such as safety and environmental protection, taxation, risk prevention and control, rights protection, internal management, and labor security, timely sort out relevant policies and legal regulations, and create personalized legal publicity "menus." Based on the different needs of enterprises, "tailor-made" courses for enterprises and implement "on-demand" legal publicity. Through these activities, strengthen the awareness of lawful management among enterprise managers, cultivate "persons well-versed in law," and form a rule of law thinking of "planning affairs according to law."

## 4. Conclusion

Building a sound public legal service system and creating a high-quality regional rule-of-law business environment are inevitable choices for the sustainable development of Puguang Economic Development Zone. Through a series of measures, including establishing a comprehensive public legal service platform, forming a professional public legal service team, innovating diverse legal publicity models, carrying out "Three Entries" legal publicity activities, facilitating legal aid channels for disadvantaged groups, and organizing mobile "legal health check" specialized services, the shortcomings in the current public legal service system of the economic development zone can be effectively addressed, providing enterprises with more high-quality, efficient, and convenient legal services. This will not only help reduce production and operational risks and costs for enterprises and promote their healthy development but also contribute to maintaining the stability and harmony of the zone and enhancing its overall competitiveness. In the future, continuous efforts should be made to strengthen the construction of the public legal service system, constantly improve service mechanisms, and provide a solid guarantee for the rule of law for the economic and social development of Puguang Economic Development Zone.

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